



External Peer Review

POSITIONED TO THRIVE:
EXTERNAL PEER REVIEW THAT ELEVATES AND ADDS VALUE

We help clients implement practitioner performance measurement that leads to resilient, adaptable high-reliability care rooted in the healthcare organization's core care delivery platform.

The transition to value-based care models and increasing focus on quality and safety has accentuated the importance of robust peer review. But too often, internal factors can hinder organizations from realizing the full value of a reliable peer review program—factors like lack of internal peer expertise or resources, conflicting views of peer review committee members, unintentional bias, inefficient processes, and more.

These challenges, plus today's regulatory and accreditation requirements, make outsourcing your peer review cases not just useful, but often essential.

We can help.

We provide objective, evidence-based practitioner care evaluations that help our healthcare clients deliver high-quality, reliably safe patient care. Our panel of more than 350 board-certified reviewers bring best-in-class specialty expertise matched to meet both single-case or multi-case external reviews.

In addition to traditional case reviews, we offer:

Expanded External Peer Reviews:

Expanded reviews include identifying patterns and trends via quality measure data analysis, and/or integrated information from confidential interviews.

Focused Professional Practice Evaluation (FPPE) Reviews:

FPPE case review supports appointments and initial privileging prior to exercising privileges.

Ongoing Case Reviews in Support of OPPE/FPPE:

Recurring, reliable reviews of randomly sampled medical records to evaluate quality, safety, and/or appropriateness of practitioner care.

Medical Necessity Reviews:

A proactive and impartial case review to assess whether documentation supports patient diagnosis and treatment decisions.

The Results You Can Expect to See



Clear findings and feedback – Concise reports, criteria-based ratings, and precise input



A roadmap to reliability – Directions driving you toward consistent care quality and safety



Performance improvement that works – Specific, straightforward guidance



Expert results from experts who know – 350+ trained, board-certified practitioners



Benefits before and beyond – Comprehensive selection and post-review support, including rebuttal

A Proven Partner You Can Trust

We Bring:

- Strategic trend and care pattern identification
- Expertise in leading methodologies and review options
- Efficient, unbiased performance measurement
- Dedicated assistance from across our team

Client Experience

Chartis' external peer review work has been exceptional. The professional reviews they deliver are specific to our needs, but also consistently provide add-on value. For example, their reports include references to support current evidence-based practices, and our medical staff committees have used Chartis' reviews to perform necessary tasks like Initial and Increased FPPE – which is incredibly challenging to complete without such support. It's been an outstanding working relationship.

— *Medical Quality Analyst*
Southeast Hospital

Position your organization and your practitioners to thrive.

We're ready to help you elevate your organization, improving practitioner performance and quality of care through expert, impartial peer review.

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